

Schedule A Service	Liberty Service Rep (per closing document)	NG Service Rep (per closing document)	In Use	Changes in Service Rep	Changes in TSA Lead	Changes in Scope	Request to Terminate	Confirmation of		Mo/Yr	Approved By TSA Lead - Liberty	Approved By TSA Lead - NG	Monthly statements	TSA Scope Changes	Disputes, Invoice changes	Meeting minutes	Escalated Complaint	Updated org charts
								Termination	Comments									
<b>General Protocol</b>																		
Correspondence, Invoices, Notices and other Communication																		
<b>Human Resources</b>																		
HR-1	Payroll Services	Mark Smith / Linda Doering	Laurie Hare	Yes	No	No	No	No	No	Remove Linda Doering (Liberty Rep)	7/12	Mark Smith	Yes	Karyle Hills	Yes			
HR-2	Employee Benefits	Mark Smith	Lori Santoro	Yes	No	No	No	No	No			Mark Smith	Yes	Lori Santoro	Yes			
HR-3	Pension Administration	Mark Smith	Lori Santoro	Yes	No	No	No	No	No			Mark Smith	Yes	Karyle Hills	Yes			
HR-4	Labor Relations Support	Mark Smith	Thomas Ryan	Yes	No	No	No	No	No			Mark Smith	Yes	Brian Varga	Yes			
HR-5	Staffing Support	Mark Smith	Maryjane Baer	Yes	No	No	No	No	No			Mark Smith	Yes	Brian Varga	Yes			
<b>Financial Services</b>																		
Fin-1	Financial Reporting	Linda Doering	Ron Boches	Yes	No	No	No	No	No			Linda Doering	Yes	Ron Boches	Yes			
Fin-2	Accounting Consulting	Linda Doering	Mike Wald	Yes	No	No	No	No	No			Linda Doering	Yes	Ron Boches	Yes			
Fin-3	Financial Training Service	Linda Doering	Mike Wald	Yes	No	No	No	No	No			Linda Doering	Yes	Ron Boches	Yes			
Fin-4	Accounts Payable Processes	Linda Doering	John Napolitano	Yes	No	No	No	No	No			Linda Doering	Yes	Ron Boches	Yes			
Fin-5	Accounts Payable Consulting	Linda Doering	John Napolitano	Yes	No	No	No	No	No			Linda Doering	Yes	Ron Boches	Yes			
Fin-6	Cash Management	Linda Doering	Chris DiGilio	Yes	No	No	No	No	No			Linda Doering	Yes	Ron Boches	Yes			
Fin-7	Tax Consulting Services	Susan Wan	Arthur Kiperberg	Yes	No	No	No	No	No			Linda Doering	Yes	Ron Boches	Yes			
Fin-8	Property Tax Services	Linda Doering	Paula Leaverton	Yes	No	No	No	No	No			Linda Doering	Yes	Ron Boches	Yes			
Fin-9	Claims Handling/Investigation	Paul Kinch	Joseph Weber	Yes	No	No	No	No	No			Linda Doering	Yes	Ron Boches	Yes			
<b>Operations</b>																		
Gas Ops-1	Network Strategy Support and Planned Major Maintenance	Chris Brouillard	Tom Bennett	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Yes	Daniel McNamara	Yes			
Gas Ops-2	Operations Regulatory Support	Tim Deppmeyer	Susan Fleck	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Yes	Daniel McNamara	Yes			
Gas Ops-3	Emergency Maintenance Engineering & Technical Services	Chris Brouillard	John Flint	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Yes	Daniel McNamara	Yes			
Gas Ops-4	Gas Field Crew Dispatching and Scheduling	Norm Gallagher	Gary Bennett	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Yes	Daniel McNamara	Yes			
Gas Ops-5	Mandated Programs, including Leak Survey Support	Richard MacDonald	Joseph Basic	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Yes	Daniel McNamara	Yes			
Gas Ops-6	Maps & Records	Chris Brouillard	Joseph Basic	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Yes	Daniel McNamara	Yes			
Gas Ops-7	LNG Compliance and Training	Norm Gallagher	Frank Su	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Yes	Daniel McNamara	Yes			
Gas Ops-8	Gas Engineering and Design	Chris Brouillard	Tim Small	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Yes	Daniel McNamara	Yes			
Gas Ops-9	Quality Assurance/Analysis & Process Improvement	Tim Deppmeyer	Don Cordone	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Yes	Daniel McNamara	Yes			
Gas Ops-10	Gas Support Services/Workload Planning	Rich MacDonald Bryan McCallum / Rich MacDonald	Joseph Basic / Mike Bruno	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Yes	Daniel McNamara	Yes			
Gas Ops-11	Gas Meter Operations/Meter Shop	Rich MacDonald	Ron Johnson Christopher Gibb / Robert Preshong	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Yes	Daniel McNamara	Yes			
Gas Ops-12	Customer Meter Support	Rich MacDonald	John Stavrakas	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Yes	Daniel McNamara	Yes			
Gas Ops-13	Gas Reliability Planning	Chris Brouillard	Tim Small	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Yes	Daniel McNamara	Yes			
Gas Ops-14	System Integrity, Asset Replacement, & Corrosion Control	Chris Brouillard	Robert Wilson	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Yes	Daniel McNamara	Yes			
Gas Ops-15	Codes and Standards	Tim Deppmeyer	Pat Burns	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Yes	Daniel McNamara	Yes			
Gas Ops-16	Ops Misc	Mike Knott	John Flint	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Yes	Daniel McNamara	Yes			
Gas Ops-17	Mutual Assistance - Gas Emergencies	Tim Deppmeyer																
<b>Gas Control &amp; Procurement</b>																		
Gas Supply-1	Gas Control	Norm Gallagher	Tom Amerige	Yes	No	No	No	No	No			Chico DaFonte	Yes	Tom Amerige	Yes			
Gas Supply-2	Gas Procurement Services - General	Chico DaFonte	Liz Arangio	Yes	No	No	No	No	No			Chico DaFonte	Yes	Liz Arangio	Yes			
Gas Supply-3	Energy Transactions	Chico DaFonte	Liz Arangio	Yes	No	No	No	No	No			Chico DaFonte	Yes	Liz Arangio	Yes			
Gas Supply-4	Gas Load Forecasting	Chico DaFonte	Liz Arangio	Yes	No	No	No	No	No			Chico DaFonte	Yes	Liz Arangio	Yes			
Gas Supply-5	Gas Procurement Consulting	Chico DaFonte	Liz Arangio	Yes	No	No	No	No	No			Chico DaFonte	Yes	Liz Arangio	Yes			
Gas Supply-6	Gas Procurement Miscellaneous	Chico DaFonte	Liz Arangio	Yes	No	No	No	No	No			Chico DaFonte	Yes	Liz Arangio	Yes			
<b>Energy Solutions Delivery &amp; Efficiency</b>																		
ESD&E-1	Energy Efficiency Programs	Eric Stanley	Carol White	Yes	No	No	No	No	No			William Sherry	Yes	Carol White	Yes			
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers	William Sherry	Sean Mongan	Yes	No	No	No	No	No			William Sherry	Yes	Sean Mongan	Yes			
<b>Project Management</b>																		
Project Mgt-1	Project Management Services	Rich MacDonald / Chris Brouillard	Daniel Glenning	Yes	No	No	No	No	No			Rich MacDonald	Yes	David Way	Yes			
Project Mgt-2	Cost Management Access	Linda Doering	Patrick Pensabene	Yes	No	No	No	No	No			Rich MacDonald	Yes	David Way	Yes			
<b>Health, Safety &amp; Environment (HS&amp;E)</b>																		
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training	Gaetan Mercier / Michael Knott	Timothy Woycik / Brian Varga / Stephanie Shepard	Yes	No	No	No	No	No			Michael Knott	Yes	Tim Woycik	Yes			
HS&E-2	Health and Safety Field Support	Gaetan Mercier / Michael Knott	Timothy Woycik	Yes	No	No	No	No	No			Michael Knott	Yes	Tim Woycik	Yes			
HS&E-3	Technical Training	Gaetan Mercier / Michael Knott / Mark Smith	Brian Varga	Yes	No	No	No	No	No			Michael Knott	Yes	Tim Woycik	Yes			
HS&E-4	Environmental Compliance	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No			Michael Knott	Yes	Tim Woycik	Yes			

Schedule A Service		Liberty Service Rep (per closing document)	NG Service Rep (per closing docu	In Use	Changes in Service Rep	Changes in TSA Lead	Changes in Scope	Request to Terminate	Confirmation of Termination	Comments	Mo/Yr	Approved By TSA Lead - Liberty	Approved By TSA Lead - NG	Monthly statements	TSA Scope Changes	Disputes, Invoice changes	Meeting minutes	Escalated Complaint	Updated org charts
HS&E-5	Site Investigation and Remediation	Gaetan Mercier / Michael Knott	Michele Leone	Yes	No	No	No	No	No										
HS&E-6	Environmental Field Support	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No			Michael Knott	Tim Woycik	Yes					
HS&E-7	Spill Control/Response	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No			Michael Knott	Tim Woycik	Yes					
HS&E-8	Environmental Regulatory Support & Consultation	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No			Michael Knott	Tim Woycik	Yes					
HS&E-9	Licenses, Permits and Orders	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No			Michael Knott	Tim Woycik	Yes					
	<b>Security</b>																		
Security-1	Site Security Services	Gaetan Mercier / Michael Knott	Michael Amico	Yes	Yes	Yes	No	No	No	Change NG service rep and TSA lead to Anthony Itrich	8/12	Michael Knott	Mike Amico	Yes					
Security-2	Security Consulting	Gaetan Mercier / Michael Knott	Michael Amico	Yes	Yes	Yes	No	No	No	Change NG service rep and TSA lead to Anthony Itrich	8/12	Michael Knott	Mike Amico	Yes					
Supply-1	Supply Chain Management	Rich Foley	Jim Swalec	Yes	No	No	No	No	No			Rich Foley	Jim Swalec	Yes					
Supply-2	Materials Management System Support	Rich Foley	Craig Dikeman	Yes	No	No	No	No	No			Rich Foley	Craig Dikeman	Yes					
Supply-3	Supplier Contracts	Rich Foley	Jim Swalec	Yes	No	No	No	No	No			Rich Foley	Jim Swalec	Yes					
Supply-4	Access to Seller Warehouses	Rich Foley	Craig Dikeman	Yes	No	No	No	No	No			Rich Foley	Craig Dikeman	Yes					
Supply-5	Fleet Services	Steve McCrodon	Bill Hilbrunner	Yes	No	No	No	No	No			Steve McCrodon	Bill Hilbrunner	Yes					
	<b>Customer Services Support</b>																		
Customer Svc-1	Call Center Operations	Nicole Harris	Nancy Cianflone	Yes	No	No	No	No	No	TSA lead (Katy Cook) previously reported was incorrect	8/12	Bill Sherry	Nancy Cianflone	Yes					
Customer Svc-2	Meter Reading, Billing and Payment Processing	Nicole Harris / Daniel Mahoney (Meter Data Services)	Nancy Cianflone / Christopher Gibb (Meter Data Services)	Yes	No	No	No	No	No	Meter Data Services included in Customer Svc-2 (TSA lead (Katy Cook) previously reported was incorrect)	7/12	Bill Sherry	Nancy Cianflone	Yes					
Customer Svc-3	Collections Process Support	Nicole Harris	Larry Frye	Yes	No	No	No	No	No	TSA lead (Katy Cook) previously reported was incorrect	8/12	Bill Sherry	Nancy Cianflone	Yes					
Customer Svc-4	New Business Administration	Bill Sherry	Brian Schuster / Joe Basic	Yes	No	No	No	No	No			Bill Sherry	Brian Schuster	Yes					
Customer Svc-5	Revenue Protection/Diversion & Investigation	Nicole Harris	Jeff Martin	Yes	No	No	No	No	No	TSA lead (Katy Cook) previously reported was incorrect	8/12	Bill Sherry	Nancy Cianflone	Yes					
Customer Svc-6	Customer Data Migration	Nicole Harris	Madalyn Hanley	Yes	No	No	No	No	No	Add David Carleton (Liberty Rep) and Nancy Cianflone (NG Rep); TSA lead (Katy Cook) previously reported was incorrect	8/12	Bill Sherry	Nancy Cianflone	Yes					
Reg-1	Regulatory Support - General	ChristiAne Mason	Michael Laflamme	Yes	No	No	No	No	No			ChristiAne Mason	Michael Laflamme	Yes					
Reg-2	Regulatory Reporting	Robert Campbell	Ann Leary	Yes	No	No	No	No	No			ChristiAne Mason	Michael Laflamme	Yes					
	<b>Records Management</b>																		
Records-1	Identification of Books and Records	TBD	Sharareh Goldsmith	Yes	No	No	No	No	No	Add Sarah Knowlton (Liberty Rep and Lead)	7/12	Sarah Knowlton	Sharareh Goldsmith	Yes					
Records-2	Separation and Transfer of Books and Records	TBD	Sharareh Goldsmith	Yes	No	No	No	No	No	Add Sarah Knowlton (Liberty Rep and Lead)	7/12	Sarah Knowlton	Sharareh Goldsmith	Yes					
IT-1	Business Application Services	David Carleton	Donald Stahlin	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					
IT-2	Collaboration Services (E-Mail)	David Carleton	Paul Circolone / Andy Gould	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					
IT-3	Data Centers	David Carleton	Paul Circolone / Andy Gould	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					
IT-4	Client Services	David Carleton	Duane Bloomfield / Harold Pinsker	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					
IT-5	Contracts and Licenses	David Carleton	Robert Lorkiewicz	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					
IT-6	Infrastructure Services	David Carleton	Paul Circolone / Earl Briggs	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					
IT-7	Networking Support	David Carleton	Ed Brodsky / Alex Scherer	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					
IT-8	IS Energy Management Systems (EMS)	David Carleton	Bill Mays	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					
IT-9	Security Services	David Carleton	Mike Andreozzi	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					

Revised: 10-12-2012

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								Comments											
<b>General Protocol</b> Correspondence, Invoices, Notices and other Communication																			
<b>Human Resources</b>																			
HR-1 Payroll Services	Mark Smith / Linda Doering	Laurie Hare	Yes	No	No	No	No	No	Remove Linda Doering (Liberty Rep)	7/12	Mark Smith	Yes	Karyle Hills	Yes					
HR-2 Employee Benefits	Mark Smith	Lori Santoro	Yes	No	No	No	No	No			Mark Smith	Yes	Lori Santoro	Yes					
HR-3 Pension Administration	Mark Smith	Lori Santoro	Yes	No	No	No	No	No			Mark Smith	Yes	Karyle Hills	Yes					
HR-4 Labor Relations Support	Mark Smith	Thomas Ryan	Yes	No	No	No	No	No			Mark Smith	Yes	Brian Varga	Yes					
HR-5 Staffing Support	Mark Smith	Maryjane Baer	Yes	No	No	No	No	No			Mark Smith	Yes	Brian Varga	Yes					
<b>Financial Services</b>																			
Fin-1 Financial Reporting	Linda Doering	Ron Boches	Yes	No	No	No	No	No			Linda Doering	Yes	Ron Boches	Yes					
Fin-2 Accounting Consulting	Linda Doering	Mike Wald	Yes	No	No	No	No	No			Linda Doering	Yes	Ron Boches	Yes					
Fin-3 Financial Training Service	Linda Doering	Mike Wald	Yes	No	No	No	No	No			Linda Doering	Yes	Ron Boches	Yes					
Fin-4 Accounts Payable Processes	Linda Doering	John Napolitano	Yes	No	No	No	No	No			Linda Doering	Yes	Ron Boches	Yes					
Fin-5 Accounts Payable Consulting	Linda Doering	John Napolitano	Yes	No	No	No	No	No			Linda Doering	Yes	Ron Boches	Yes					
Fin-6 Cash Management	Linda Doering	Chris DiGilio	Yes	No	No	No	No	No			Linda Doering	Yes	Ron Boches	Yes					
Fin-7 Tax Consulting Services	Susan Wan	Arthur Kiperberg	Yes	No	No	No	No	No			Linda Doering	Yes	Ron Boches	Yes					
Fin-8 Property Tax Services	Linda Doering	Paula Leaverton	Yes	No	No	No	No	No			Linda Doering	Yes	Ron Boches	Yes					
Fin-9 Claims Handling/Investigation	Paul Kinch	Joseph Weber	Yes	No	No	No	No	No			Linda Doering	Yes	Ron Boches	Yes					
<b>Operations</b>																			
Planned Major Maintenance & Capital Construction	Chris Brouillard	Mark Phillips	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Yes	Dan Bunszell	Yes					
Emergency Maintenance Engineering and Technical Services	Chris Brouillard	Marie Jordan	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Yes	Dan Bunszell	Yes					
Field Crew Dispatching and Scheduling	Norm Gallagher	Gary Bennett	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Yes	Dan Bunszell	Yes					
Electric Engineering and Design	Chris Brouillard	Bob Brawley	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Yes	Dan Bunszell	Yes					
Resource and Workload Planning	Chris Brouillard	Jim Patterson	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Yes	Dan Bunszell	Yes					
Electric Feeder, Sub-Transmission and Substation Asset Planning	Chris Brouillard	Rob Sheridan	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Yes	Dan Bunszell	Yes					
Substation Maintenance Programs/Substation Engineering	Chris Brouillard	John Gavin	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Yes	Dan Bunszell	Yes					
Vegetation Management	Kurt Demmer	Anne Marie Moran / Craig Allen	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Yes	Dan Bunszell	Yes					
Customer Meter Support	Kurt Demmer	Christopher Gibb / Robert Preshong	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Yes	Dan Bunszell	Yes					
Electric Meter Shop	Kurt Demmer	James Kelly	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Yes	Dan Bunszell	Yes					
Electric Lab (testing&calibration of tools, equipment and PPE)	Kurt Demmer	James Kelly	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Yes	Dan Bunszell	Yes					
Infrared (IR) Testing	Kurt Demmer	James Kelly	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Yes	Dan Bunszell	Yes					
Mapping & Records	Chris Brouillard	Michael Yarbrough / Brian Miiller	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Yes	Dan Bunszell	Yes					
Relay and Protection	Chris Brouillard	Mark Peterson	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Yes	Dan Bunszell	Yes					
Codes and Standards	Tim Deppmeyer	Girard Purdy	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Yes	Dan Bunszell	Yes					
Mutual Assistance	Tim Deppmeyer	Kathy Lyford	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Yes	Dan Bunszell	Yes					
Business Continuity Support and Emergency Logistics	Tim Deppmeyer	Jeff Merritt	Yes	Yes	Yes	No	No	No	Replace with Dan Bunszell (NG Rep and Lead)	8/12	Kurt Demmer	Yes	Dan Bunszell	Yes					
Electric Operations Miscellaneous	Kurt Demmer	Kathy Lyford	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Yes	Dan Bunszell	Yes					
<b>Energy Solutions Delivery &amp; Efficiency</b>																			
ESD&E-1 Energy Efficiency Programs	Eric Stanley	Carol White	Yes	No	No	No	No	No			Bill Sherry	Yes	Carol White	Yes					
Sales/Support for Commercial, Industrial and Municipal Customers	William Sherry	Sean Mongan	Yes	No	No	No	No	No			Bill Sherry	Yes	Sean Mongan	Yes					
<b>Energy Control &amp; Supply</b>																			
Electric Network Control	Norm Gallagher	Mike Gallagher	Yes	No	No	No	No	No			Chico DaFonte	Yes	Mike Gallagher	Yes					
Electric Load Forecasting	Chico DaFonte	Joseph Gredder	Yes	No	No	No	No	No			Chico DaFonte	Yes	Margaret Janzen	Yes					
Energy Procurement Services	Chico DaFonte	Margaret Janzen	Yes	No	No	No	No	No			Chico DaFonte	Yes	Margaret Janzen	Yes					
Energy Procurement Consulting	Chico DaFonte	Margaret Janzen	Yes	No	No	No	No	No			Chico DaFonte	Yes	Margaret Janzen	Yes					
Distributed Generation Services	Chris Brouillard	Kevin Kelly / Marie Jordan	Yes	No	No	No	No	No			Chico DaFonte	Yes	Margaret Janzen	Yes					
<b>Project Management</b>																			
Project Mgt-1 Project Management Services	Chris Brouillard	Daniel Glenning	Yes	No	No	No	No	No			Rich MacDonald	Yes	David Way	Yes					
Project Mgt-2 Cost Management Access	Linda Doering	Patrick Pensabene	Yes	No	No	No	No	No			Rich MacDonald	Yes	David Way	Yes					
<b>Health, Safety &amp; Environment (HS&amp;E)</b>																			
HS&E-1 HS&E Regulatory Monitoring, Reporting, Compliance, and Training	Gaetan Mercier / Michael Knott	Timothy Woycik / Brian Varga / Stephanie Shepard	Yes	No	No	No	No	No			Michael Knott	Yes	Tim Woycik	Yes					

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HS&E-2	Health and Safety Field Support	Gaetan Mercier / Michael Knott	Timothy Woycik	Yes	No	No	No	No	No			Michael Knott	Yes	Tim Woycik	Yes					
HS&E-3	Technical Training	Gaetan Mercier / Michael Knott / Mark Smith	Brian Varga	Yes	No	No	No	No	No			Michael Knott	Yes	Tim Woycik	Yes					
HS&E-4	Environmental Compliance	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No			Michael Knott	Yes	Tim Woycik	Yes					
HS&E-5	Environmental Field Support	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No			Michael Knott	Yes	Tim Woycik	Yes					
HS&E-6	Spill Control/Response	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No			Michael Knott	Yes	Tim Woycik	Yes					
HS&E-7	Environmental Regulatory Support & Consultation	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No			Michael Knott	Yes	Tim Woycik	Yes					
HS&E-8	Licenses, Permits and Orders	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No	Add Peter Harley (NH Rep)	7/12	Michael Knott	Yes	Tim Woycik	Yes					
<b>Security</b>																				
Security-1	Site Security Services	Gaetan Mercier / Michael Knott	Michael Amico	Yes	Yes	Yes	No	No	No	Change NG service rep and TSA lead to Anthony Itrich	8/12	Michael Knott	Yes	Mike Amico	Yes					
Security-2	Security Consulting	Gaetan Mercier / Michael Knott	Michael Amico	Yes	Yes	Yes	No	No	No	Change NG service rep and TSA lead to Anthony Itrich	8/12	Michael Knott	Yes	Mike Amico	Yes					
Security-3	NERC/NPCC- Reliability Compliance	Gaetan Mercier / Michael Knott	Vicki M. O'Leary	Yes	No	No	No	No	No			Michael Knott	Yes	Mike Amico	Yes					
<b>Supply Chain and Inventory Management</b>																				
Supply-1	Supply Chain Management	Rich Foley	Jim Swalec	Yes	No	No	No	No	No			Rich Foley	Yes	Jim Swalec	Yes					
Supply-2	Materials Management System Support	Rich Foley	Craig Dikeman	Yes	No	No	No	No	No			Rich Foley	Yes	Craig Dikeman	Yes					
Supply-3	Supplier Contracts	Rich Foley	Jim Swalec	Yes	No	No	No	No	No			Rich Foley	Yes	Jim Swalec	Yes					
Supply-4	Access to Seller Warehouses	Rich Foley	Craig Dikeman	Yes	No	No	No	No	No			Rich Foley	Yes	Craig Dikeman	Yes					
Supply-5	Fleet Services	Steve McCrodan	Bill Hilbrunner	Yes	No	No	No	No	No			Steve McCrodan	Yes	Bill Hilbrunner	Yes					
<b>Customer Services Support</b>																				
Customer Svc-1	Call Center Operations	Nicole Harris	Nancy Cianflone	Yes	No	No	No	No	No	TSA lead (Katy Cook) previously reported was incorrect	8/12	Bill Sherry	Yes	Nancy Cianflone	yes					
Customer Svc-2	Meter Reading, Billing and Payment Processing	Nicole Harris	Nancy Cianflone / Christopher C	Yes	No	No	No	No	No	TSA lead (Katy Cook) previously reported was incorrect	8/12	Bill Sherry	Yes	Nancy Cianflone	yes					
Customer Svc-3	Collections Process Support	Nicole Harris	Larry Frye	Yes	No	No	No	No	No	TSA lead (Katy Cook) previously reported was incorrect	8/12	Bill Sherry	Yes	Nancy Cianflone	yes					
Customer Svc-4	New Business Administration	Bill Sherry	Brian Schuster / Joe Basic	Yes	No	No	No	No	No		8/12	Bill Sherry	Yes	Brian Schuster	Yes					
Customer Svc-5	Revenue Protection/Diversion & Investigation	Nicole Harris	Jeff Martin	Yes	No	No	No	No	No	TSA lead (Katy Cook) previously reported was incorrect	8/12	Bill Sherry	Yes	Nancy Cianflone	yes					
Customer Svc-6	Customer Data Migration	David Carleton / Nicole Harris	Madalyn Hanley	Yes	No	No	No	No	No	Add Nancy Cianflone (NG Rep); 7/12; TSA lead (Katy Cook) previously reported was incorrect	8/12	Bill Sherry	Yes	Nancy Cianflone	yes					
Customer Svc-7	Meter Data Services Support	Daniel Mahoney	Thomas Amerige / Michael Mur	Yes	No	No	No	No	No	TSA lead (Katy Cook) previously reported was incorrect	8/12	Bill Sherry	Yes	Nancy Cianflone						
Reg-1	Regulatory Support - General	ChristiAne Mason	Michael Laflamme	Yes	No	No	No	No	No			ChristiAne Mason	Yes	Michael Laflamme	Yes					
Reg-2	Regulatory Reporting	Meera Reynolds	Jeanne Lloyd	Yes	No	No	No	No	No			ChristiAne Mason	Yes	Michael Laflamme	Yes					
<b>Records Management</b>																				
Records-1	Identification of Books and Records	TBD	Sharareh Goldsmith	Yes	No	Yes	No	No	No	Add Sarah Knowlton (Liberty Rep and Lead)	7/12	Sarah Knowlton	Yes	Sharareh Goldsmith	Yes					
Records-2	Separation and Transfer of Books and Records	TBD	Sharareh Goldsmith	Yes	No	Yes	No	No	No	Add Sarah Knowlton (Liberty Rep and Lead)	7/12	Sarah Knowlton	Yes	Sharareh Goldsmith	Yes					
IT-1	Business Application Services	David Carleton	Donald Stahlin	Yes	No	No	No	No	No			David Carleton	Yes	Madalyn Hanley	Yes					
IT-2	Collaboration Services (E-Mail)	David Carleton	Paul Circolone / Andy Gould	Yes	No	No	No	No	No			David Carleton	Yes	Madalyn Hanley	Yes					
IT-3	Data Centers	David Carleton	Paul Circolone / Andy Gould	Yes	No	No	No	No	No			David Carleton	Yes	Madalyn Hanley	Yes					
IT-4	Client Services	David Carleton	Duane Bloomfield / Harold Pins	Yes	No	No	No	No	No			David Carleton	Yes	Madalyn Hanley	Yes					
IT-5	Contracts and Licenses	David Carleton	Robert Lorkiewicz	Yes	No	No	No	No	No			David Carleton	Yes	Madalyn Hanley	Yes					
IT-6	Infrastructure Services	David Carleton	Paul Circolone / Earl Briggs	Yes	No	No	No	No	No			David Carleton	Yes	Madalyn Hanley	Yes					
IT-7	Networking Support	David Carleton	Ed Brodsky / Alex Scherer	Yes	No	No	No	No	No			David Carleton	Yes	Madalyn Hanley	Yes					
IT-8	IS Energy Management Systems (EMS)	David Carleton	Bill Mays	Yes	No	No	No	No	No			David Carleton	Yes	Madalyn Hanley	Yes					
IT-9	Security Services	David Carleton	Mike Andreozzi	Yes	No	No	No	No	No			David Carleton	Yes	Madalyn Hanley	Yes					

Liberty Utilities  
11 Northeastern Blvd  
Salem, NH

Date: 09/27/2012  
Invoice #: 00001-000006  
Terms: Net 20

Initial Billing for Transition Services Activity:  
Final Billing for Transition Services Activity:

August 2012  
N/A

TSA Name	Labor	Non Labor	Granite State	Labor	Non Labor	Energy North	Total
Payroll	26,804.26	-	26,804.26	4,291.21	36.59	4,327.80	31,132.06
Employee Benefits	53,081.64	9.46	53,091.10	4,395.35	56,179.98	60,575.33	113,666.43
Pension Administration	428.14	0.68	428.82	999.01	1.59	1,000.60	1,429.42
Labor Relations	-	1,177.02	1,177.02	-	-	-	1,177.02
Staffing Support	-	1.77	1.77	-	-	-	1.77
<b>Human Resources</b>	<b>80,314.04</b>	<b>1,188.93</b>	<b>81,502.97</b>	<b>9,685.57</b>	<b>56,218.16</b>	<b>65,903.73</b>	<b>147,406.70</b>
Financial Reporting	-	-	-	-	-	-	-
Accounting Consulting	-	4,612.43	4,612.43	-	4,562.67	4,562.67	9,175.10
Financial Training Service	-	-	-	-	-	-	-
Accounts Payable Processing	-	-	-	-	-	-	-
Accounts Payable Consulting	-	-	-	-	-	-	-
Cash Management	-	-	-	-	-	-	-
Tax Consulting	-	-	-	-	-	-	-
Property Tax Services	766.17	1.22	767.39	1,101.36	11.07	1,112.43	1,879.82
Claims Handling /Investigation	-	-	-	-	-	-	-
<b>Finance</b>	<b>766.17</b>	<b>4,613.65</b>	<b>5,379.82</b>	<b>1,101.36</b>	<b>4,573.74</b>	<b>5,675.10</b>	<b>11,054.92</b>
Planned Major Mtn	12,685.44	2,221.56	14,907.00	-	-	-	14,907.00
Emergency Mtn & Tech Svcs	-	-	-	-	-	-	-
Field Crew Dispatch & Scheduling	-	11.64	11.64	-	8.65	8.65	20.29
Electric Eng & Design	3,725.66	419.08	4,144.74	-	-	-	4,144.74
Resource & Workload Planning	4,343.88	405.82	4,749.70	-	-	-	4,749.70
Electric Fdr ,Sub T and Sub Asset Planning	10,153.74	561.27	10,715.01	-	-	-	10,715.01
Sub Mtn Programs /Engineering	511.23	333.96	845.19	-	-	-	845.19
Vegetation Management	-	15.13	15.13	-	-	-	15.13
Customer Meter Support	1,282.02	182.21	1,464.23	-	-	-	1,464.23
Electric Meter Shop	2,249.92	3.57	2,253.49	-	-	-	2,253.49
Electric Lab	797.73	66.16	863.89	-	-	-	863.89
Infrared Testing	-	-	-	-	-	-	-
Mapping & Records	1,531.80	119.24	1,651.04	35,438.74	627.61	36,066.35	37,717.39
Relay & Protection	-	-	-	-	-	-	-
Codes & Standards	350.70	7.87	358.57	3,322.25	1,028.22	4,350.47	4,709.04
Mutual Assistance	2,811.34	279.00	3,090.34	-	-	-	3,090.34
Business Continuity & Emergency Logistics	-	-	-	-	-	-	-
Ops Miscellaneous	30,886.97	57,824.18	88,711.15	-	-	-	88,711.15
Network Strategy & Planned Major Mtn	-	-	-	6,901.66	(18,743.74)	(11,842.08)	(11,842.08)
Operations Regulatory Support	-	-	-	-	1,635.13	1,635.13	1,635.13
Emergency Mtn Engineering & Technical Svcs	-	-	-	(0.00)	46,278.80	46,278.80	46,278.80
Mandated Programs, Inc Leak Surveys	-	-	-	2,186.52	(642.71)	1,543.81	1,543.81
LNG Compliance & Training	-	-	-	-	-	-	-
Gas Engineering & Design	-	-	-	29,038.68	1,519.51	30,558.19	30,558.19
QA/Analysis & Process Improvement	-	-	-	1,504.07	617.66	2,121.73	2,121.73
Gas Support/Workload Planning	-	-	-	3,259.03	21.27	3,280.30	3,280.30
Meter Ops/Meter Shop	-	-	-	15,681.66	8,290.30	23,971.96	23,971.96
Reliability Planning	-	-	-	4,270.37	11.12	4,281.49	4,281.49
System Integrity, Asset Replacement, & Corrosion Control	-	-	-	18,400.56	3,997.15	22,397.71	22,397.71
Ops Misc	-	-	-	19,430.02	(248,751.00)	(229,320.98)	(229,320.98)
<b>Operations</b>	<b>71,330.43</b>	<b>62,450.69</b>	<b>133,781.12</b>	<b>139,433.56</b>	<b>(204,102.03)</b>	<b>(64,668.47)</b>	<b>69,112.65</b>
Energy Efficiency	3,038.52	1,819.35	4,857.87	5,178.46	(58,100.77)	(52,922.31)	(48,064.44)
C&I Sales/Support	49.83	0.08	49.91	6,031.33	14,552.63	20,583.96	20,633.87
<b>Energy Solutions Delivery &amp; Efficiency</b>	<b>3,088.35</b>	<b>1,819.43</b>	<b>4,907.78</b>	<b>11,209.79</b>	<b>(43,548.14)</b>	<b>(32,338.35)</b>	<b>(27,430.57)</b>
Network Control	942.15	50.45	992.60	31,348.95	1,036.99	32,385.94	33,378.54
Load Forecasting	-	-	-	5,306.02	242.61	5,548.63	5,548.63
Energy Procurement	5,547.34	22.83	5,570.17	18,337.74	347,227.82	365,565.56	371,135.73
Energy Procurement Consulting	-	-	-	-	-	-	-
Distributed Generation Svcs	-	-	-	-	-	-	-
Gas Control	-	-	-	-	-	-	-
Procurement Svcs General	-	-	-	-	-	-	-
Energy Transactions	-	-	-	-	-	-	-
Gas Load Forecasting	-	-	-	-	-	-	-
Procurement Consulting	-	-	-	-	-	-	-
Procurement Svcs Misc	-	-	-	-	-	-	-
<b>Energy Control &amp; Supply</b>	<b>6,489.49</b>	<b>73.28</b>	<b>6,562.77</b>	<b>54,992.71</b>	<b>348,507.42</b>	<b>403,500.13</b>	<b>410,062.90</b>
Project Mgmt Svcs	2,735.33	116.98	2,852.31	(417.77)	69.19	(348.58)	2,503.73
Cost Mgmt	-	-	-	1,824.31	(256.95)	1,567.36	1,567.36
<b>Project Management</b>	<b>2,735.33</b>	<b>116.98</b>	<b>2,852.31</b>	<b>1,406.54</b>	<b>(187.76)</b>	<b>1,218.78</b>	<b>4,071.09</b>
HS&E Monitoring,Reporting Compliance & Training	141.31	989.43	1,130.74	376.67	4.34	381.01	1,511.75
Health & Safety Fld Support	-	-	-	-	5.62	5.62	5.62
Technical Training	-	8,996.54	8,996.54	-	19.99	19.99	9,016.53
Environmental Compliance	-	-	-	-	5.52	5.52	5.52
Environmental Field Support	-	-	-	-	-	-	-
SIR	-	-	-	5,417.44	277.77	5,695.21	5,695.21
Spill Control Response	-	-	-	-	-	-	-
Environmental Reg Support & Consultation	-	-	-	-	-	-	-
Licenses, Permits & Orders	-	-	-	-	-	-	-
<b>Health, Safety &amp; Environment</b>	<b>141.31</b>	<b>9,985.97</b>	<b>10,127.28</b>	<b>5,794.11</b>	<b>313.24</b>	<b>6,107.35</b>	<b>16,234.63</b>
Site Services	-	-	-	5,159.98	1,700.14	6,860.12	6,860.12
Security Consulting	-	-	-	-	-	-	-
NERC/NPCC Reg Compliance	-	-	-	-	-	-	-
<b>Security</b>	-	-	-	<b>5,159.98</b>	<b>1,700.14</b>	<b>6,860.12</b>	<b>6,860.12</b>
Supply Chain Mgmt	-	-	-	-	8.18	8.18	8.18
Mat Mgmt System Support	-	-	-	-	-	-	-
Supplier Contracts	-	-	-	-	-	-	-
Warehouse Access	-	-	-	-	68,468.50	68,468.50	68,468.50
Fleet Services	-	3.76	3.76	-	5,362.30	5,362.30	5,366.06
<b>Supply Chain &amp; Inventory</b>	-	<b>3.76</b>	<b>3.76</b>	-	<b>73,838.98</b>	<b>73,838.98</b>	<b>73,842.74</b>
Call Center Ops	15,842.74	466.68	16,309.42	51,456.65	80.66	51,537.31	67,846.73
Meter Rdg, Billing & Payment Processing	15,435.49	31,218.40	46,653.89	9,550.92	41,426.49	50,977.41	97,631.30
Collections Support	594.98	391.35	986.33	954.29	3.10	957.39	1,943.72
New Business Admin	8,963.00	14.22	8,977.22	-	-	-	8,977.22
Revenue Protection	-	-	-	-	-	-	-
Customer Data Migration	-	-	-	-	-	-	-
Meter Data Services - Support	-	-	-	-	-	-	-
<b>Customer Service</b>	<b>40,836.21</b>	<b>32,090.65</b>	<b>72,926.86</b>	<b>61,961.86</b>	<b>41,510.25</b>	<b>103,472.11</b>	<b>176,398.97</b>
General	3,510.81	(4,175.34)	(664.53)	29,685.95	(6,762.03)	22,923.92	22,259.39
Regulatory Reporting	1,796.52	764.25	2,560.77	19,399.91	2.11	19,402.02	21,962.79
<b>Regulatory Support</b>	<b>5,307.33</b>	<b>(3,411.09)</b>	<b>1,896.24</b>	<b>49,085.86</b>	<b>(6,759.92)</b>	<b>42,325.94</b>	<b>44,222.18</b>
Identification of Books & Records	-	-	-	-	-	-	-

Liberty Utilities  
11 Northeastern Blvd  
Salem, NH

Date: 09/27/2012  
Invoice #: 00001-000006  
Terms: Net 20

Initial Billing for Transition Services Activity:  
Final Billing for Transition Services Activity:

August 2012  
N/A

TSA Name	Labor	Non Labor	Granite State	Labor	Non Labor	Energy North	Total
Seperation & Transfer of Books & Records	-	-	-	-	-	-	-
<b>Records Management</b>	-	-	-	-	-	-	-
Business Applications	1,345.91	3,969.61	5,315.52	16,950.12	(25.88)	16,924.24	22,239.76
Collaboration Services	-	-	-	-	-	-	-
Data Centers	-	-	-	-	-	-	-
Client services	-	-	-	-	-	-	-
Contracts & Licenses	-	-	-	-	-	-	-
Infrastructure Services	941.44	12,086.74	13,028.18	38,677.10	38,350.39	77,027.49	90,055.67
Networking Support	-	-	-	-	-	-	-
EMS/SCADA	-	-	-	-	-	-	-
Security Services	0.74	267.19	267.93	2,329.11	(79.02)	2,250.09	2,518.02
<b>IT</b>	<b>2,288.09</b>	<b>16,323.54</b>	<b>18,611.63</b>	<b>57,956.33</b>	<b>38,245.49</b>	<b>96,201.82</b>	<b>114,813.45</b>
<b>TOTAL</b>	<b>213,296.75</b>	<b>125,255.79</b>	<b>338,552.54</b>	<b>397,787.67</b>	<b>310,309.57</b>	<b>708,097.24</b>	<b>1,046,649.78</b>

Please remit payments to the following:

U.S. Mail
National Grid USA Misc Accounts Receivable 300 Erie Boulevard West Syracuse, NY 13202

Wire
National Grid USA Bank: Bank of America ABA: 026009593 Acct# 000050020915